**Action Taken Report of SSS Session 2019-20**

As per the data compiled and analyzed of student satisfaction survey conducted for the year 2019-20, it was observed that there is unrest regarding following facilities:-

1. Sufficient computers in labs.
2. Availability of reference books in library.
3. Availability of Student Facilitation Services(Sitting Shed)

So, bringing the matter into consideration of the Principal Sir, the incharge of Library, computer, were directed to ensure adequate facilities to be provided as per the satisfaction of the students.

Consequently action was taken and facilities were improved for the facilitation of students.



Co-ordinator

IQAC

# Student-Satisfaction Survey (2019-20)

(Your survey will help us provide the Best Possible Service)

Please respond (✓Appropriate Circle) about your satisfaction Level with respect to this questionnaire with utmost truthfulness and sincerity.

Rest assured that all your information on this survey will be kept confidential.

**Name: ……... Class: ……… Roll No: ….…………**

1. Full time availability of Teachers in the Classroom.

⃝ Highly Satisfied

⃝ Satisfied

⃝ Neither Satisfied nor Dissatisfied

⃝ Dissatisfied

⃝ Highly Dissatisfied

1. Display of Syllabus/ Lesson Plan (Notice Board/Web-Site)

⃝ Highly Satisfied

⃝ Satisfied

⃝ Neither Satisfied nor Dissatisfied

⃝ Dissatisfied

⃝ Highly Dissatisfied

1. Covering the Syllabus as per Plan.

⃝ Highly Satisfied

⃝ Satisfied

⃝ Neither Satisfied nor Dissatisfied

⃝ Dissatisfied

⃝ Highly Dissatisfied

1. **Continuous Internal Evaluation** (CIE) system of the College.

⃝ Highly Satisfied

⃝ Satisfied

⃝ Neither Satisfied nor Dissatisfied

⃝ Dissatisfied

⃝ Highly Dissatisfied

1. Extra- Co-Curricular Activities Conducted [NSS/NCC/Red cross/Youth Red Cross (YRC) etc.]

⃝ Highly Satisfied

⃝ Satisfied

⃝ Neither Satisfied nor Dissatisfied

⃝ Dissatisfied

⃝ Highly Dissatisfied

1. Literary Activities Conducted (Women Cell/Road Safety/Legal Literacy Cell)

⃝ Highly Satisfied

⃝ Satisfied

⃝ Neither Satisfied nor Dissatisfied

⃝ Dissatisfied

⃝ Highly Dissatisfied

1. Remedial Coaching and Mentoring of the students

⃝ Highly Satisfied

⃝ Satisfied

⃝ Neither Satisfied nor Dissatisfied

⃝ Dissatisfied

⃝ Highly Dissatisfied

1. Availability of Infrastructural facilities (Labs, Computers, Classrooms & Sports Complex etc.)

⃝ Highly Satisfied

⃝ Satisfied

⃝ Neither Satisfied nor Dissatisfied

⃝ Dissatisfied

⃝ Highly Dissatisfied

1. Availability of Student Facilitation Services (Common Room/Sitting Shed/Lawns/Cycle Stand Etc.)

⃝ Highly Satisfied

⃝ Satisfied

⃝ Neither Satisfied nor Dissatisfied

⃝ Dissatisfied

⃝ Highly Dissatisfied

1. Availability of Learning Resources (Library).

⃝ Highly Satisfied

⃝ Satisfied

⃝ Neither Satisfied nor Dissatisfied

⃝ Dissatisfied

⃝ Highly Dissatisfied

1. “Online Admission Process” followed by the College.

⃝ Highly Satisfied

⃝ Satisfied

⃝ Neither Satisfied nor Dissatisfied

⃝ Dissatisfied

⃝ Highly Dissatisfied

1. Environment of the Examination Centres during **“External Examinations”.**

⃝ Highly Satisfied

⃝ Satisfied

⃝ Neither Satisfied nor Dissatisfied

⃝ Dissatisfied

⃝ Highly Dissatisfied

1. Fees, Funds & Fine Structure of the College.

⃝ Highly Satisfied

⃝ Satisfied

⃝ Neither Satisfied nor Dissatisfied

⃝ Dissatisfied

⃝ Highly Dissatisfied

1. Behaviour of the Office & Sub-staff with students.

⃝ Highly Satisfied

⃝ Satisfied

⃝ Neither Satisfied nor Dissatisfied

⃝ Dissatisfied

⃝ Highly Dissatisfied

1. Overall experience in the College

⃝ Highly Satisfied

⃝ Satisfied

⃝ Neither Satisfied nor Dissatisfied

⃝ Dissatisfied

⃝ Highly Dissatisfied

# Student’s Signature

1. **Full time availability of Teachers in the Classroom.**
2. **Display of Syllabus/ Lesson Plan (Notice Board/Web-Site)**
3. **Covering the Syllabus as per Plan.**
4. **Continuous Internal Evaluation** (CIE) system of the College.
5. **Extra- Co-Curricular Activities Conducted [NSS/NCC/Red cross/Youth Red Cross (YRC) etc.]**
6. **Literary Activities Conducted (Women Cell/Road Safety/Legal Literacy Cell)**
7. **Remedial Coaching and Mentoring of the students**
8. **Availability of Infrastructural facilities**
9. **Availability of Student Facilitation Services**
10. **Availability of Learning Resources**
11. **Online Admission Process” followed by the College.**
12. **Environment of the Examination Centres during “External Examinations”.**
13. **Fees, Funds & Fine Structure of the College.**
14. **Behaviour of the Office & Sub-staff with students.**
15. **Overall experience in the College**



**PRINCIPAL**