



RAJIV GANDHI GOVT. COLLEGE FOR WOMEN, BHIWANI

Hansi Road, Bhiwani- 127021(HARYANA)

Affiliated to CBLU Bhiwani Recognized u/s 2(f) &12(B) of UGC Act

AISHE CODE: C28016

Ph. 01664255118

Website: www.gcwbhiwani.com

Email: gcwbhiwani@gmail.com

Action Taken Report of SSS Session 2020-21

As per the data compiled and analyzed of student satisfaction survey conducted for the year 2020-21, it was observed that there is unrest regarding following facilities:-

1. Grievances redressal process.
2. Availability of reference books in library, computer labs, classrooms.
3. Availability of Student Facilitation Services(Sitting Shed)
4. Availability of canteen.
5. Financial support provided by college

So, bringing the matter into consideration of the Principal Sir, the incharge of Library, computer, Redressal cell, canteen were directed to ensure adequate facilities to be provided as per the satisfaction of the students.

Consequently action was taken and facilities were improved for the facilitation of students.

Co-ordinator

IQAC



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Student-Satisfaction Survey (2020-21)

(Your survey will help us provide the Best Possible Service)

Please respond (✓ Appropriate Circle) about your satisfaction Level with respect to this questionnaire with utmost truthfulness and sincerity.

Rest assured that all your information on this survey will be kept confidential.

Name:

Class:

Roll No:

1. Full time availability of Teachers in the Classroom.

- Highly Satisfied
- Satisfied
- Neither Satisfied nor Dissatisfied
- Dissatisfied
- Highly Dissatisfied

2. Devotion of Teachers in the Classroom(Regularity/Punctuality)

- Highly Satisfied
- Satisfied
- Neither Satisfied nor Dissatisfied
- Dissatisfied
- Highly Dissatisfied

3. Display of Syllabus/ Lesson Plan (Notice Board/Web-Site)

- Highly Satisfied
- Satisfied
- Neither Satisfied nor Dissatisfied
- Dissatisfied
- Highly Dissatisfied

6. Mechanism of obtaining feedback by Teachers from Students.

- Highly Satisfied
- Satisfied
- Neither Satisfied nor Dissatisfied
- Dissatisfied
- Highly Dissatisfied

7. Mechanism for Redressal of Grievances(Transparency, anti-Sexual Harassment & Ragging etc.)

- Highly Satisfied
- Satisfied



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- Neither Satisfied nor Dissatisfied
- Dissatisfied
- Highly Dissatisfied
8. Extra Co-Curricular Activities conducted [NSS/NCC/Red Cross/Youth Red Cross etc.]
- Highly Satisfied
- Satisfied
- Neither Satisfied nor Dissatisfied
- Dissatisfied
- Highly Dissatisfied
9. Literacy Activities conducted (Women Cell/Road safety/Legal Literacy cell)
- Highly Satisfied
- Satisfied
- Neither Satisfied nor Dissatisfied
- Dissatisfied
- Highly Dissatisfied
10. Availability of Infrastructural facilities (Labs, Computers, Classrooms & Sports Complex etc.)
- Highly Satisfied
- Satisfied
- Neither Satisfied nor Dissatisfied
- Dissatisfied
- Highly Dissatisfied
11. Availability of Healthcare facilities in the campus (Sanitation, Drinking water and canteen etc.)
- Highly Satisfied
- Satisfied
- Neither Satisfied nor Dissatisfied
- Dissatisfied
- Highly Dissatisfied
12. Availability of Learning Resources (Library).
- Highly Satisfied
- Satisfied
- Neither Satisfied nor Dissatisfied
- Dissatisfied



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- Highly Dissatisfied
13. Scholarships and financial Support/aid provided by the college.
- Highly Satisfied
- Satisfied
- Neither Satisfied nor Dissatisfied
- Dissatisfied
- Highly Dissatisfied
14. "Online Admission Process" followed by the College.
- Highly Satisfied
- Satisfied
- Neither Satisfied nor Dissatisfied
- Dissatisfied
- Highly Dissatisfied
13. Environment of the Examination Centres during "External Examinations".
- Highly Satisfied
- Satisfied
- Neither Satisfied nor Dissatisfied
- Dissatisfied
- Highly Dissatisfied
14. Availability of Student Facilitation Services (Common room/Sitting Shed/Lawns/Cycle stand etc.)
- Highly Satisfied
- Satisfied
- Neither Satisfied nor Dissatisfied
- Dissatisfied
- Highly Dissatisfied
15. Overall experience in the College
- Highly Satisfied
- Satisfied
- Neither Satisfied nor Dissatisfied
- Dissatisfied
- Highly Dissatisfied

Student's Signature



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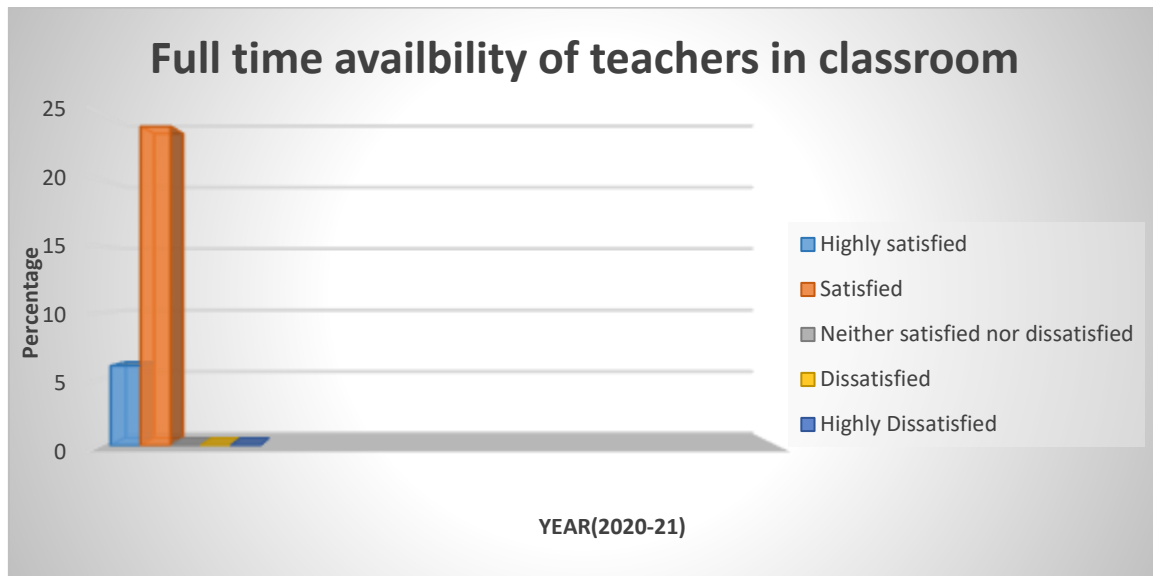
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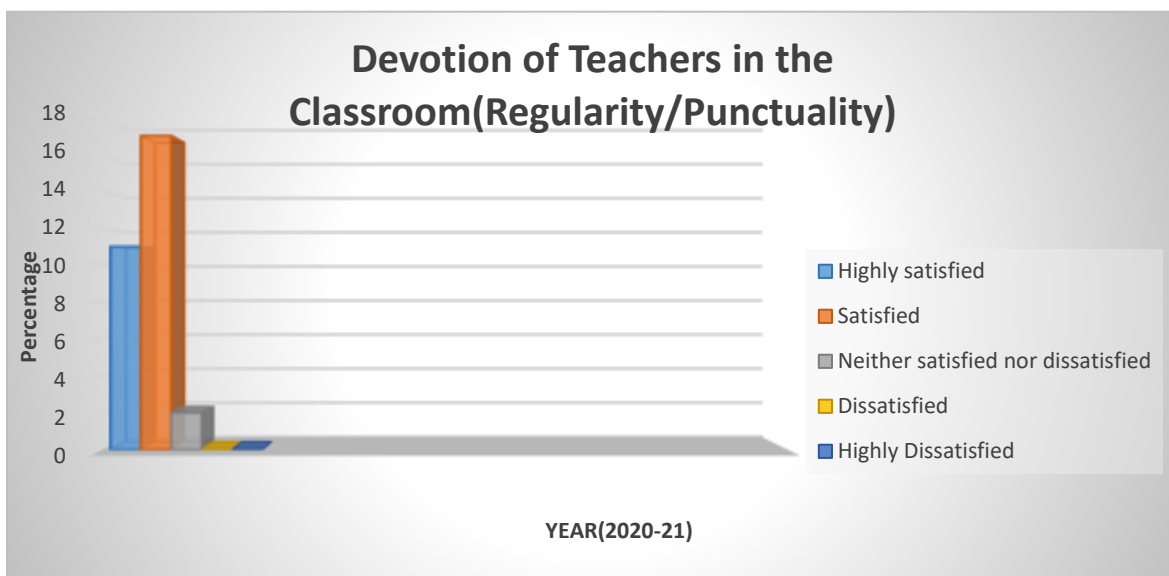
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2. Devotion of Teachers in the Classroom(Regularity/Punctuality)





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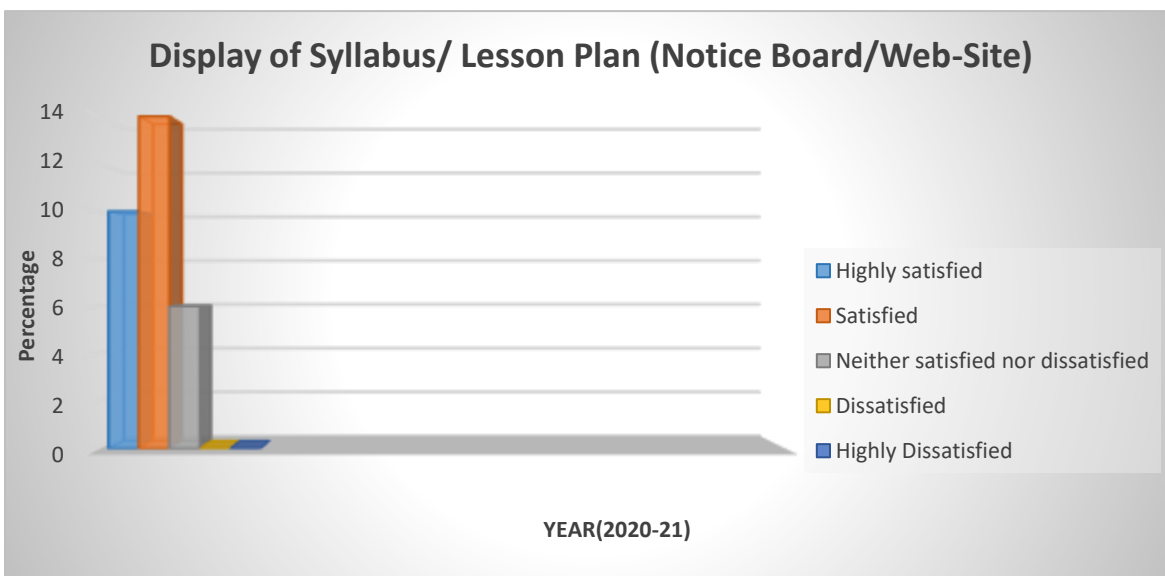
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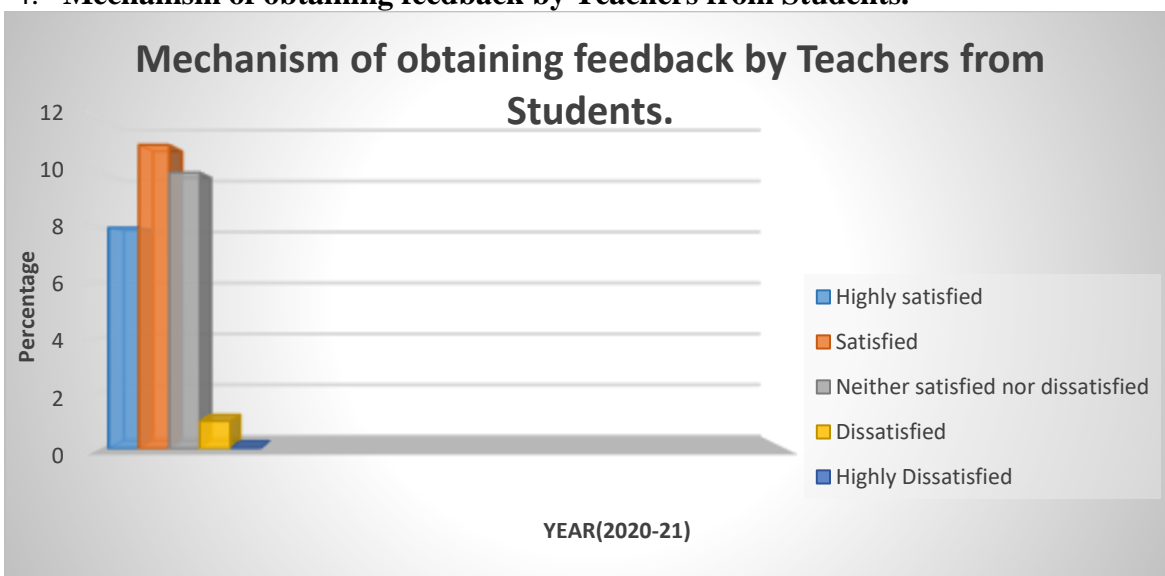
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3. Display of Syllabus/ Lesson Plan (Notice Board/Web-Site)



4. Mechanism of obtaining feedback by Teachers from Students.





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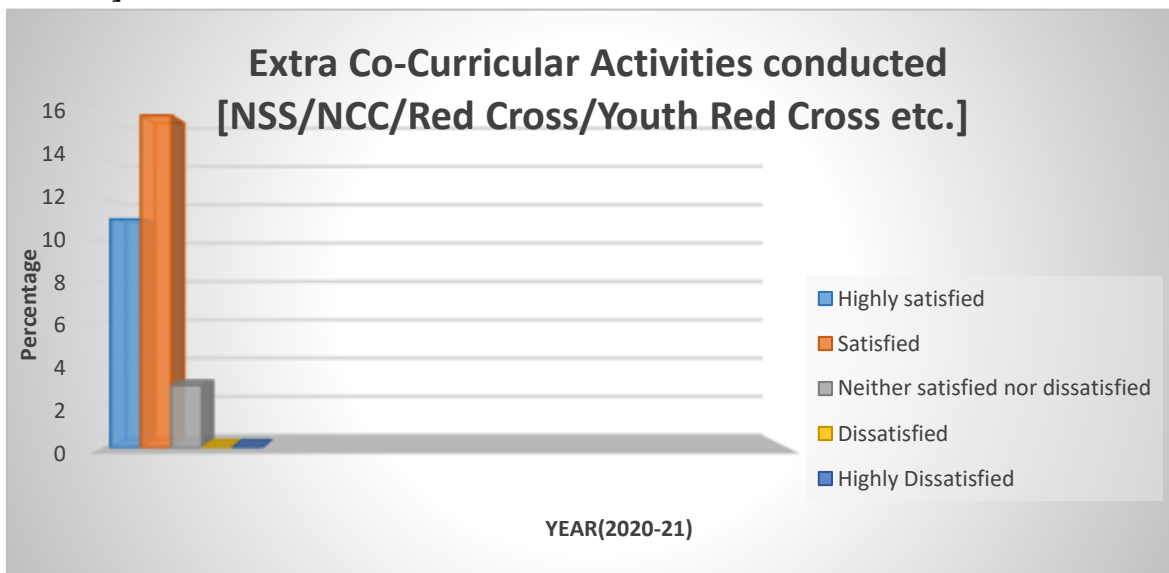
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5. Mechanism for Redressal of Grievances



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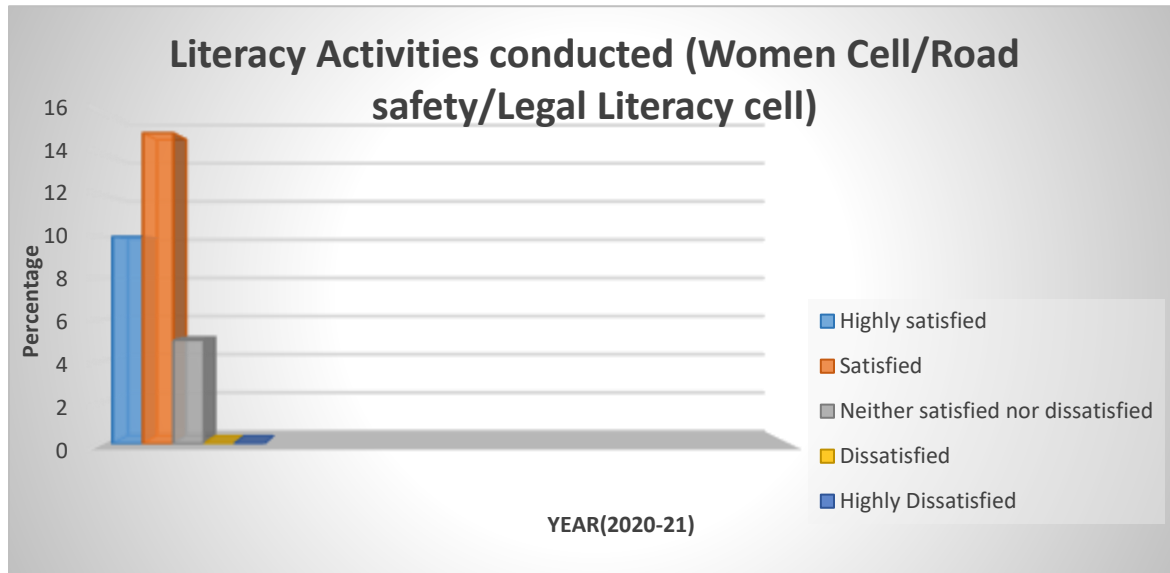
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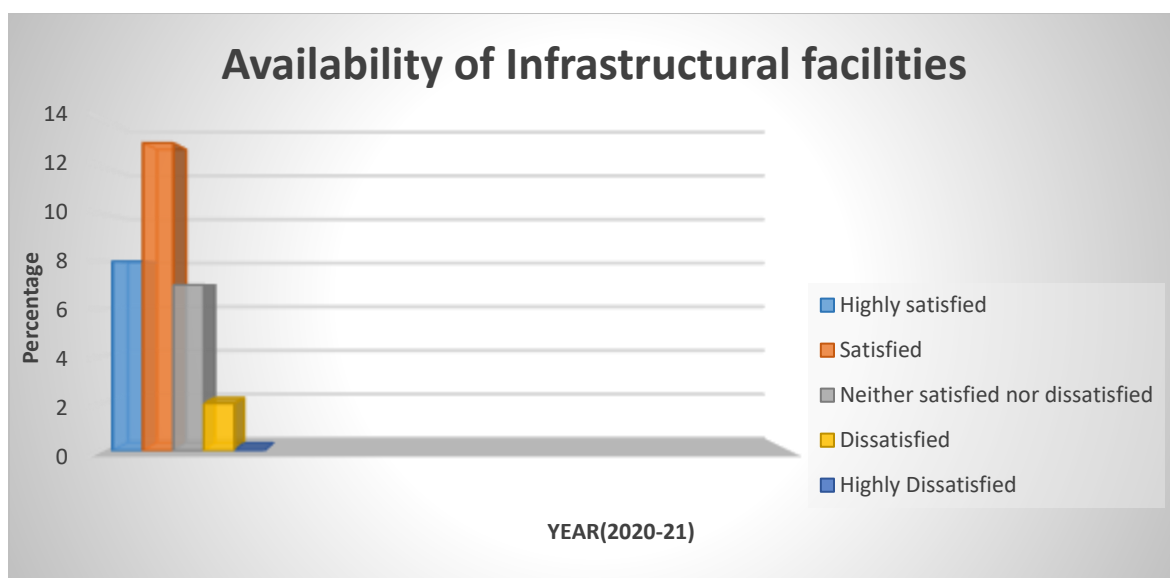
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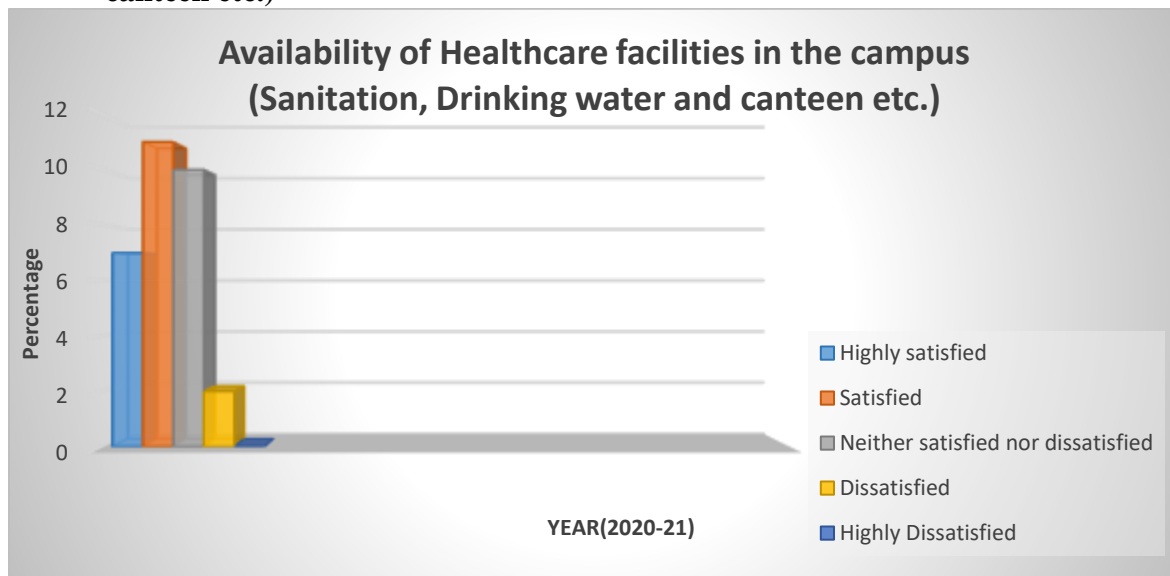
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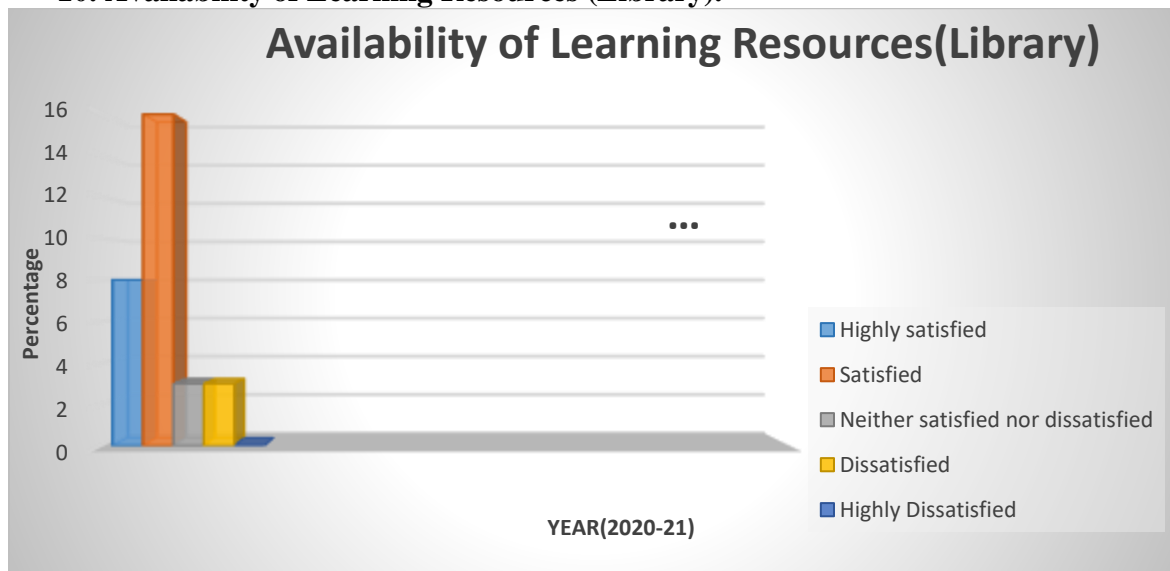
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9. Availability of Healthcare facilities in the campus (Sanitation, Drinking water and canteen etc.)



10. Availability of Learning Resources (Library).





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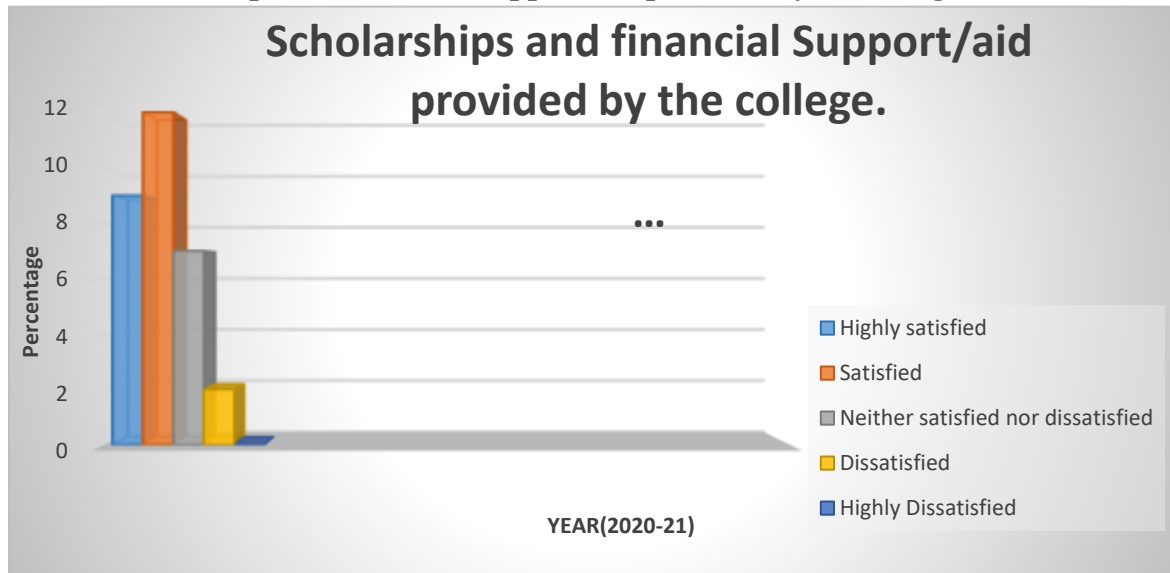
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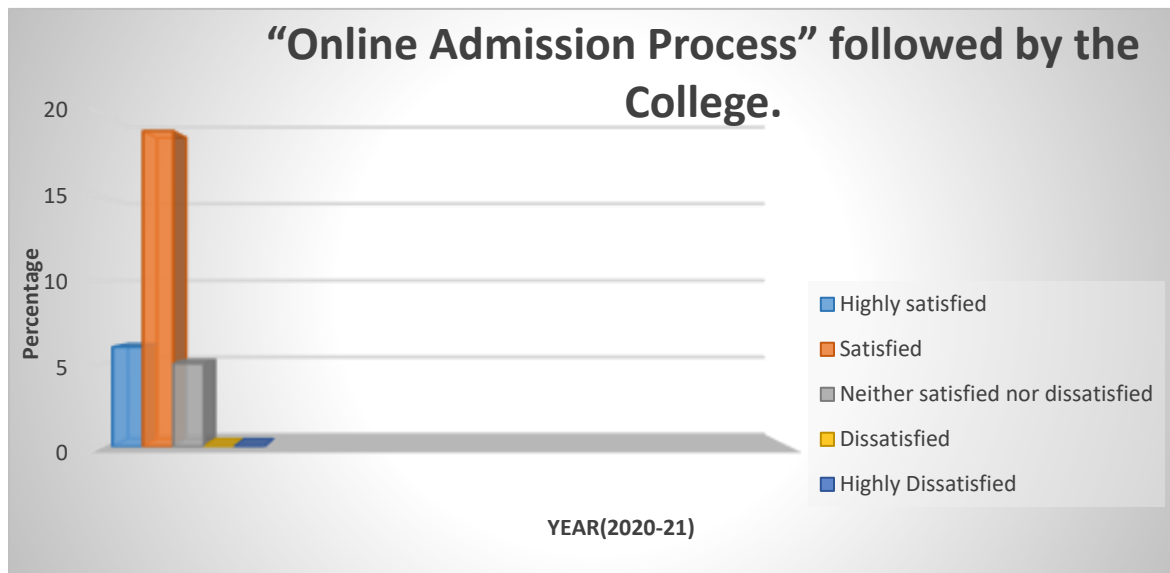
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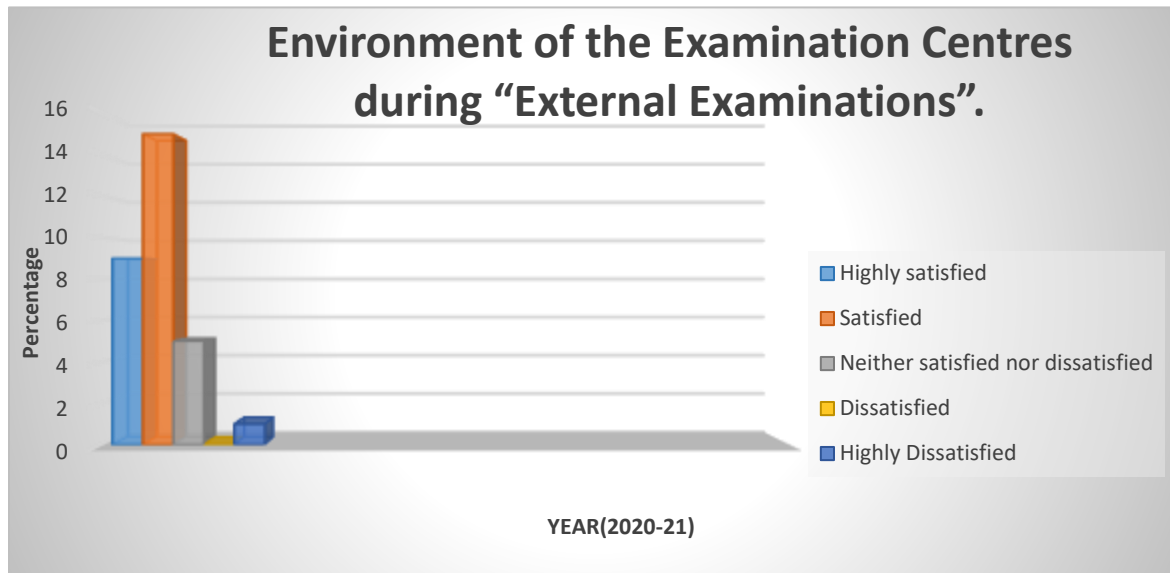
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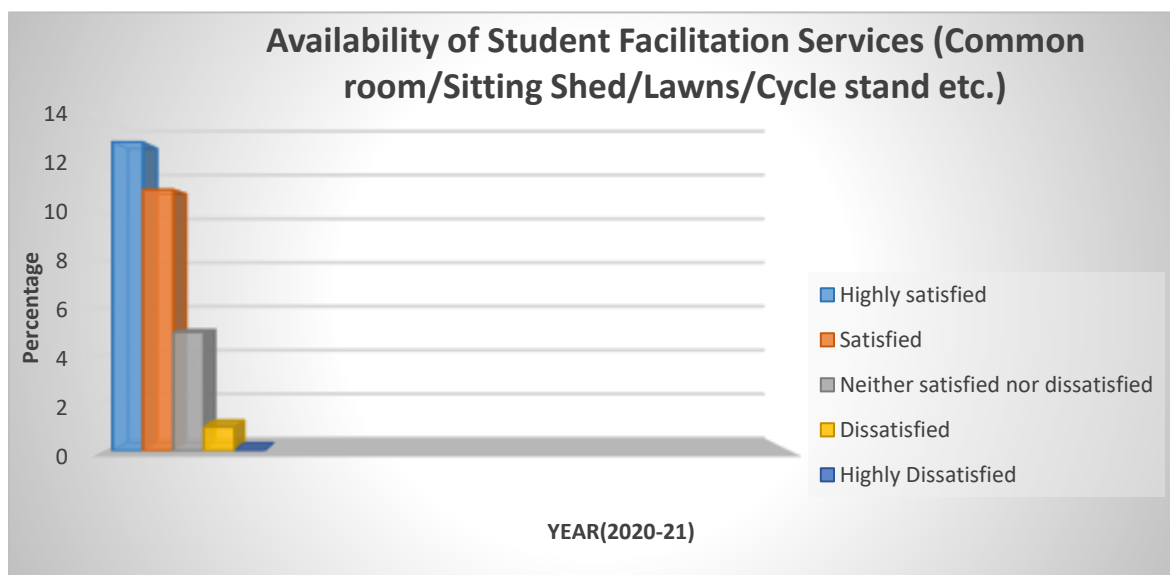
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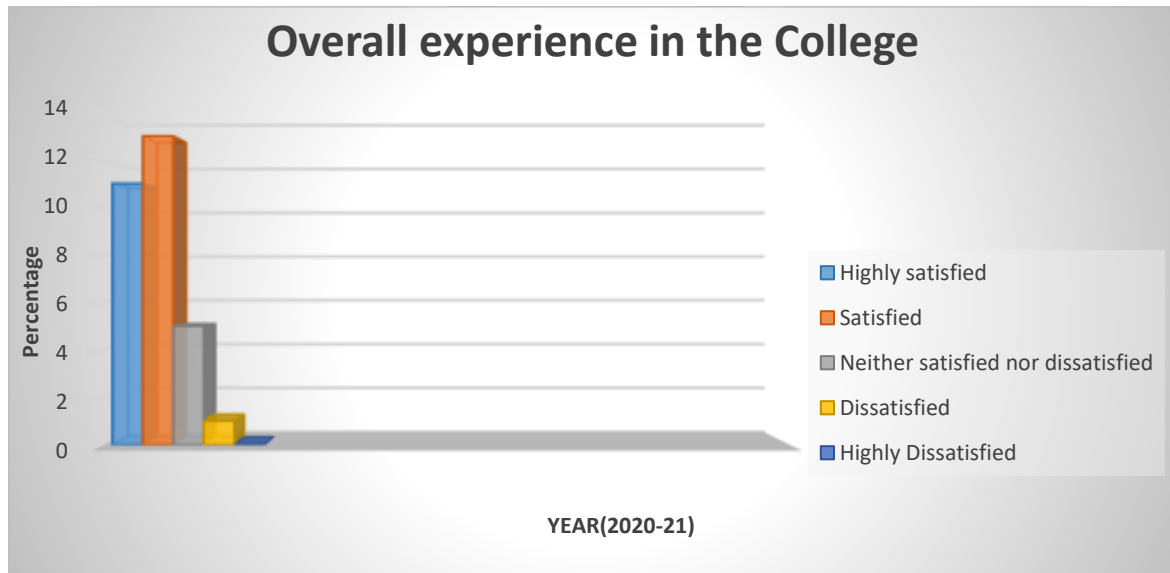
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15. Overall experience in the College



S. Manchh.
Principal,