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# RAJIV GANDHI GOVT. COLLEGE FOR WOMEN, BHIWANI

## Hansi Road, Bhiwani- 127021(HARYANA)

Affiliated to CBLU Bhiwani Recognized u/s 2(f) &12(B) of UGC Act AISHE CODE: C28016 Ph. 01664255118

Website: www.gcwbhiwani.com Email: gcwbhiwani@gmail.com

## **Action Taken Report of SSS Session 2019-20**

As per the data compiled and analyzed of student satisfaction survey conducted for the year 2019-20, it was observed that there is unrest regarding following facilities:-

- 1. Grievances redressal process.
- 2. Availability of reference books in library, computer labs, classrooms.
- 3. Availability of Student Facilitation Services(Sitting Shed)
- 4. Availability of canteen.
- 5. Financial support provided by college

So, bringing the matter into consideration of the Principal Sir, the incharge of Library, computer, Redressal cell, canteen were directed to ensure adequate facilities to be provided as per the satisfaction of the students.

Consequently action was taken and facilities were improved for the facilitation of students.

Co-ordinator

**IQAC** 



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### **Student-Satisfaction Survey (2019-20)**

(Your survey will help us provide the Best Possible Service)

Please respond ( Appropriate Circle) about your satisfaction Level with respect to this questionnaire with utmost truthfulness and sincerity.

Rest assured that all your information on this survey will be kept confidential.

Name:	Class:	Roll No:		
1. Full time availability of Teachers in the Classroom.				
	Highly Satisfied			
Ŏ	Satisfied			
0000	Neither Satisfied nor Dissatisfied			
Ŏ	Dissatisfied			
	Highly Dissatisfied			
2. Devotion of Teachers in the Classroom(Regularity/Punctuality)				
Q	Highly Satisfied			
Q	Satisfied			
0000	Neither Satisfied nor Dissatisfied			
Q	Dissatisfied			
•	Highly Dissatisfied			
3. Display of Syllabus/ Lesson Plan (Notice Board/Web-Site)				
O	Highly Satisfied			
Ŏ	Satisfied			
$\circ$	Neither Satisfied nor Dissatisfied			
0	Dissatisfied			
$\circ$	Highly Dissatisfied			
6. Mechanism of obtaining feedback by Teachers from Students.				
$\circ$	Highly Satisfied			
$\circ$	Satisfied			
0	Neither Satisfied nor Dissatisfied			
$\circ$	Dissatisfied			
O	Highly Dissatisfied			
7. Mechanism for Redressal of Grievances (Transparency, anti-Sexual Harassment &				
Ragging etc.)				
0	Highly Satisfied			
$\bigcap$	Satisfied			



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$\bigcirc$	Neither Satisfied nor Dissatisfi	ed	
Ŏ	Dissatisfied		
Ŏ	Highly Dissatisfied		
8 Evtra	Co-Curricular Activities conducte	A INSS/NC	C/Red Cross/Youth Red Cross etc.]
O. LAUL	Highly Satisfied		Crited Cross/ Fouth Red Cross etc.]
$\tilde{\bigcirc}$	Satisfied		
0	Neither Satisfied nor Dissatisfi	ed	
$\tilde{\bigcirc}$	Dissatisfied		
$\tilde{\bigcirc}$	Highly Dissatisfied		
_	acy Activities conducted (Women	Cell/Road s	afety/Legal Literacy cell)
	Highly Satisfied	COII/ ITOUG S	arety/Begar Breefacy con/
Ŏ	Satisfied		
0000	Neither Satisfied nor Dissatisfi	ed	
Ŏ	Dissatisfied		
Õ	Highly Dissatisfied		
10. Avail		(Labs, Com	outers, Classrooms & Sports Complex
etc.)	•	` ′ '	. ,
$\circ$	Highly Satisfied		
$\circ$	Satisfied		
0000	Neither Satisfied nor Dissatisfi	ed	
$\circ$	Dissatisfied		
$\circ$	Highly Dissatisfied		
11. Avail	ability of Healthcare facilities in tl	ne campus (S	Sanitation, Drinking water and
cantee	en etc.)		
$\bigcirc$	Highly Satisfied		
O	Satisfied		
O	Neither Satisfied nor Dissatisfi	ed	
O	Dissatisfied		
$\circ$	Highly Dissatisfied		
12. Avail	ability of Learning Resources (Lib	orary).	
Ō	Highly Satisfied		
O	Satisfied		
Ō	Neither Satisfied nor Dissatisfi	ed	
$\bigcirc$	Dissatisfied		



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$\circ$	Highly Dissatisfied			
13. Scholarships and financial Support/aid provided by the college.				
$\circ$	Highly Satisfied	,		
$\circ$	Satisfied			
$\circ$	Neither Satisfied nor Dissatisfied			
$\circ$	Dissatisfied			
0000	Highly Dissatisfied			
14. "Online Admission Process" followed by the College.				
$\circ$	Highly Satisfied			
$\circ$	Satisfied			
0000	Neither Satisfied nor Dissatisfied			
$\circ$	Dissatisfied			
$\circ$	Highly Dissatisfied			
13. Envir	ronment of the Examination Centres of	during "External Examinations".		
0	Highly Satisfied			
$\circ$	Satisfied			
00000	Neither Satisfied nor Dissatisfied			
$\circ$	Dissatisfied			
$\circ$	Highly Dissatisfied			
14. Avail	ability of Student Facilitation Service	s (Common room/Sitting Shed/Lawns/Cycle		
stand				
Ŏ	Highly Satisfied			
O	Satisfied			
0000	Neither Satisfied nor Dissatisfied			
$\circ$	Dissatisfied			
$\circ$	Highly Dissatisfied			
15. Overa	all experience in the College			
$\bigcirc$	Highly Satisfied			
$\bigcirc$	Satisfied			
$\simeq$	Neither Satisfied nor Dissatisfied Dissatisfied			
00000	Highly Dissatisfied			
$\sim$				

Student's Signature

# The sould first.

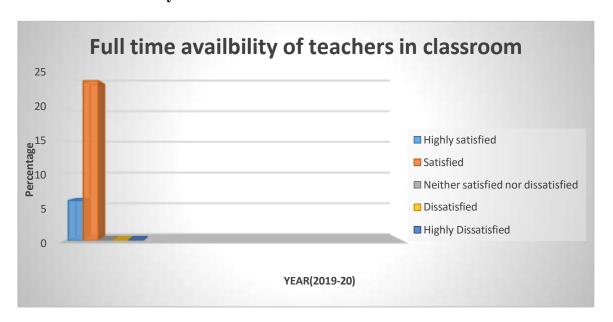
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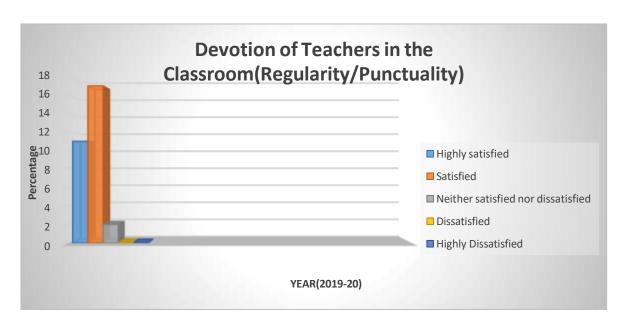
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1. Full time availability of Teachers in the Classroom.



2. Devotion of Teachers in the Classroom(Regularity/Punctuality)



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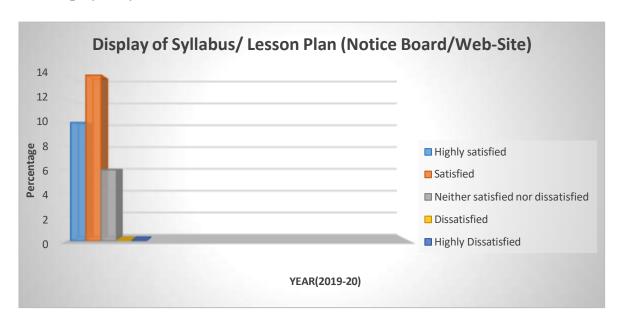
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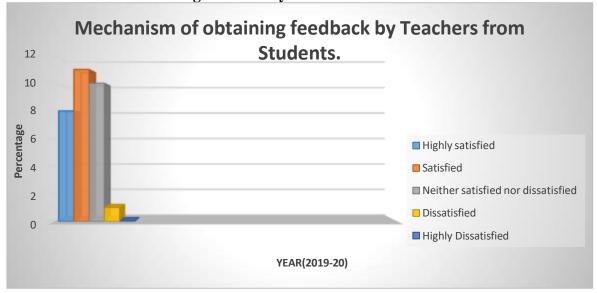
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3. Display of Syllabus/ Lesson Plan (Notice Board/Web-Site)



4. Mechanism of obtaining feedback by Teachers from Students.



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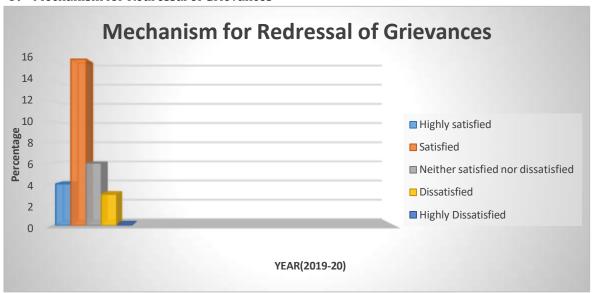
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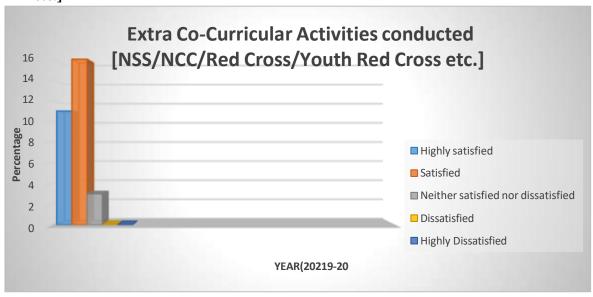
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#### 5. Mechanism for Redressal of Grievances



# **6.** Extra Co-Curricular Activities conducted [NSS/NCC/Red Cross/Youth Red Cross etc.]



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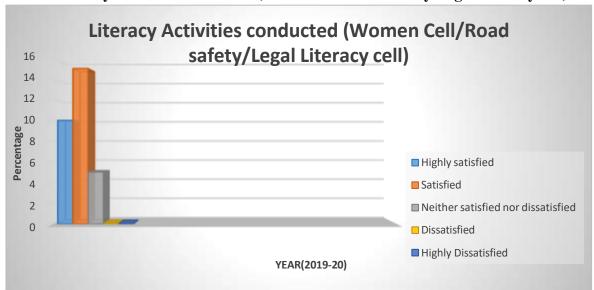
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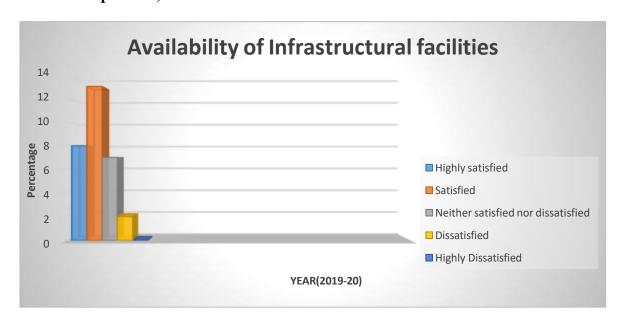
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7. Literacy Activities conducted (Women Cell/Road safety/Legal Literacy cell)



8. Availability of Infrastructural facilities (Labs, Computers, Classrooms & Sports Complex etc.)

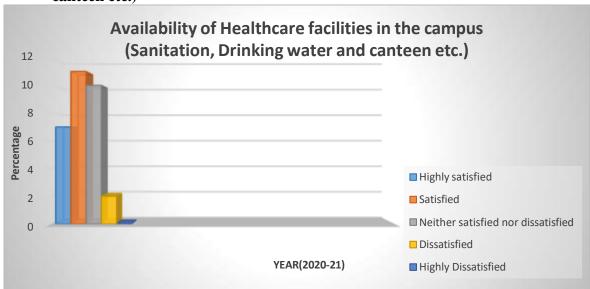


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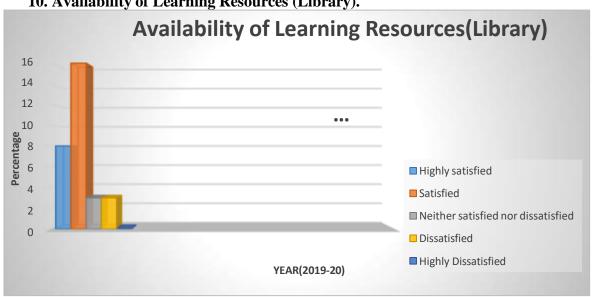
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9. Availability of Healthcare facilities in the campus (Sanitation, Drinking water and canteen etc.)



10. Availability of Learning Resources (Library).



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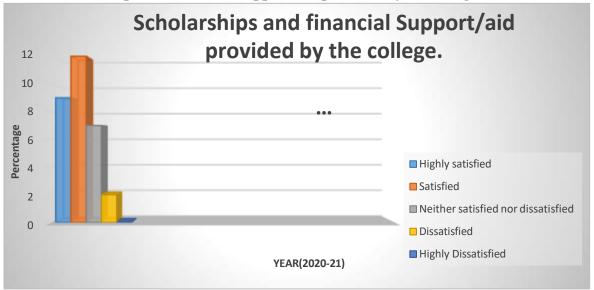
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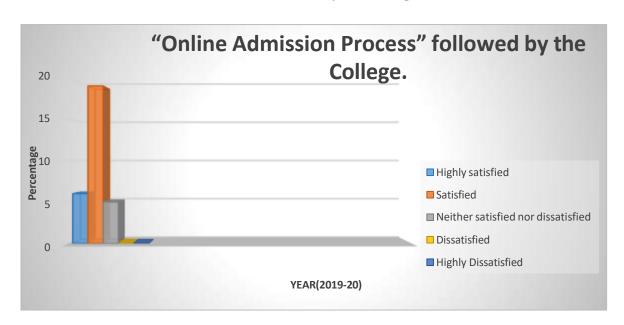
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## 11. Scholarships and financial Support/aid provided by the college.



## 12. "Online Admission Process" followed by the College.



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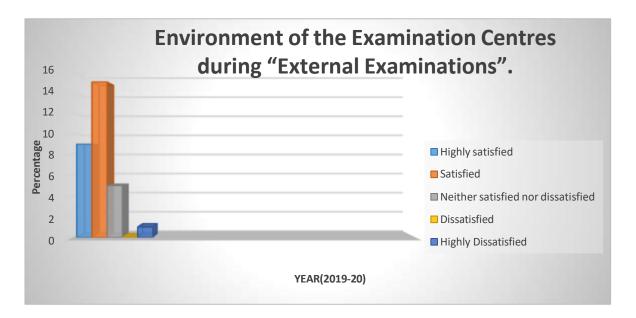
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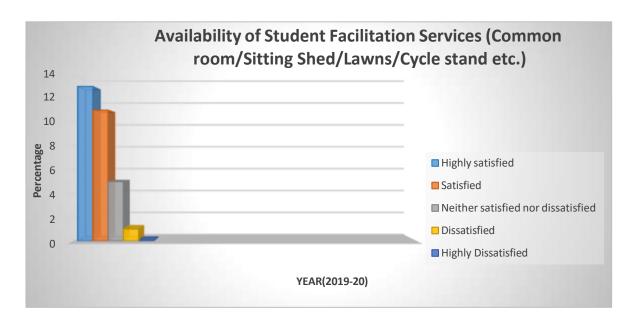
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### 13. Environment of the Examination Centres during "External Examinations".



# 14. Availability of Student Facilitation Services (Common room/Sitting Shed/Lawns/Cycle stand etc.)



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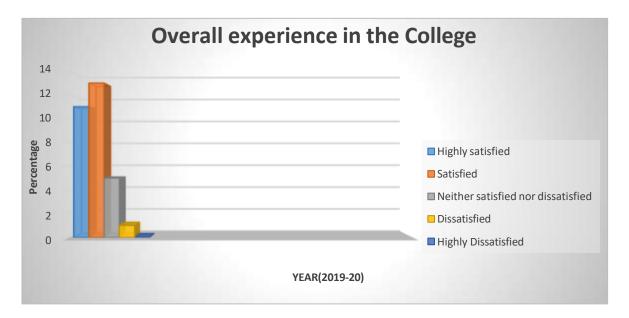
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## 15. O,9l Overall experience in the College



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